

Welcome to Caswell Dunes

Our Community website is found at caswellduneshoa.com.

You will be able to find most of our information and documents on the website.

LRES/Association Management: Give you all the contact info for LRES including our Caswell Dunes Rules and Regulations and the Edge Landscaping Grass Cutting Schedule.

The password to the non-public areas of our website is **caswell**.

Enclosed in this packet are 2 – Caswell Dunes parking passes and several guest hanging tags. Please make sure that you Always have parking passes displayed.

Town of Caswell Beach – caswellbeach.org

1. Golf Cart Permit – Make sure you Register your golf cart if applicable with the Town of Caswell Beach
2. You may also go to the Town Hall and request a sticker for your car for access to the island in the event of an emergency. Without that sticker law enforcement will not allow you over the bridge
3. House Check Request – Form included if you would like this service provided by the Town

Trash/Recycle

Caswell Beach contracts GFL Environmental, Inc for Trash and Recycling Collection. Each spring you will receive a separate Recycling Invoice from the Town of Caswell Beach, it is your responsibility to pay this invoice.

Brunswick County Water & Sewer 910-253-2655

1. You will need to apply for Water & Sewer service with Brunswick County – this can be done online at <https://www.brunswickcountync.gov/utilities/utility-billing/application/>

Brunswick Electric Membership Corp 800-842-5871

1. You will need to apply for Water & Sewer service with Brunswick County – this can be done online at <https://www.bemc.org/>

Spectrum – Cable and Internet

Caswell Dunes owners are provided the following services (cost of services is included in your HOA dues):

- Spectrum TV® Bronze including TV Select and Digi Tier 1 (2 FREE Spectrum Receivers)
- Spectrum Internet® with in home Wi-Fi equipment (1 FREE Modem and Spectrum Receivers)

If you need to sign up for these services, or have questions about your current service, please call Spectrum, 833-697-7328, ask for the Bulk Accounts Operator, and advise your home is in Caswell Dunes.

FACEBOOK

Caswell Dunes HOA does have a Facebook page. Please use this to share info and photos of the joy of being at Caswell Dunes. Remember, LRES nor the Board monitor Facebook so if you have a need you need to go the website or email CaswellDuneshoa@outlook.com

PEST CONTROL

The HOA is on contract with a local provide and they come every Friday to Caswell Dunes. If you need to have your unit services please to go the website or email CaswellDunes@outlook.com and you will be notified when they will come

WATER TURN OFF

Please make sure that when you are not staying in your unit that you turn off the water in the garage that services your unit. By our declarations you are responsible for damage to your own and any other unit damage caused by water when your unit is unattended.

INSURANCE COVERAGE

Make sure you are properly insured. You need to purchase an HO-6 policy to cover your improvement and betterments along with your contents. A detailed notice is included in this packet.

Parking:

- Each unit has 3 parking spots--1 garage, 1 carport, and 1 common spot. Any car not parked in one of these spots needs to be parked in the overflow parking lot at the Hilltop pool.
- All cars parked within the community **MUST HAVE AN OWNER DECAL OR VISITOR HANGING TAG. Each owner is allowed (2) permanent Caswell Dunes Parking Decals and (5) Temporary Visitor Hanging Tags. Please send any requests for needed Decals or Tags to caswelldunes@outlook.com.**
- There is no parking at the Lap pool--all overflow parking spaces are at the Hilltop pool only.

Communication

If you are not “connected” through the internet and/or email, important community announcements will be posted on the bulletin boards by the mailboxes.

Please make sure that you provide LRES with all email addresses for the family you would like to receive notices via email.

Whether your property at Caswell Dunes is your permanent residence, a vacation home or simply an investment, we hope you enjoy your new community as much as we do!

Sincerely,

The Caswell Dunes Board and LRES